

Caring for your Carpets & Upholstery

Just as the clothes we wear need regular cleaning to keep them at their best and make them last longer, so do our carpets and soft furnishings. Proper maintenance will extend their useful life and preserve their appearance for years. Failure to take care of them will result in premature wear.

This is a guide to caring for your carpets and upholstery. Refer to this information between Chem-Dry professional cleans.

Prevention

Prevention is better than cure. Ensure you have good doormats to prevent as much dirt as possible from being carried through your home.

Encourage everyone to use the mats and clean them regularly to ensure their effectiveness.

Regular vacuuming

Regular vacuuming is the surest way to keep carpets looking their best.

Vacuum your carpets three times a week using a quality vacuum cleaner. Upholstery should also be vacuumed regularly, using the appropriate attachment. For best results, rake your carpet before vacuuming to loosen dirt, pet hairs and raise the pile.

When accidents happen

Accidents will happen, but carpets and fabrics will stay looking their best if prompt action is taken. Act immediately, before the spill spreads too far or penetrates the fibres.

- Scrape up solids with a spoon or palette knife, always working towards the centre of the spillage to avoid spreading it further.
- Blot up liquids with a clean white cloth or paper towel. Do not rub the affected area, as this might cause the liquid to penetrate further into the carpet or fabric fibres
- Most spillages that are allowed to dry overnight will become difficult to remove. Hot tea and coffee in particular, if they become heat set, can result in a permanent stain

Tackling stains

If you do stain your carpets or upholstery, take great care! Many 'stain removal guides' provide a long list of products to use different situations – detergent, vinegar, alcohol, benzene, acetone, dry cleaning solvent etc. Wrongly used you may end up doing more harm than good and leave a permanent stain, which even a professional may have difficulty removing.

Plain water is the universal solvent that will work on most things. By using warm water, a clean muslin-type cloth and gently dampening and blotting the stain, you will work most things out. Be careful and patient and most importantly, do not rub the affected area.

Alternatively, use Chem-Dry's stain Extinguisher™, Professional Strength Spot Remover or Grease & Oil remover as directed.

If a stain remains, or if in doubt, ask us to assess the situation.

Cleaning by professionals

Independent research recommends that carpets be cleaned and refreshed every twelve months. A regular clean is especially important for areas which are frequently used, or if you share your home with allergy sufferers or pets.

There are many risks involved if you shampoo your carpets yourself, or use an unqualified cleaning company. A true professional will only provide a price for cleaning after assessing the job to be done. They will carefully consider the size, age, condition and soil content of your carpet, and also test it for colourfastness.

When you next want to refresh your carpets or upholstery ask us to provide you with a FREE, no-obligation quotation. You'll be sure to get a fully insured, 100% satisfaction-guaranteed service, delivered by ISO 9001 accredited professionals.

Chem-Dry's unique, hot-carbonating cleaning process means:

- A thorough, deep-down carpet and upholstery clean with minimum fuss.
- A naturally-based, safe and non-toxic cleaning solution – no shampoos, detergents or solvents.
- No shrinkage or excess water left behind to provide a breeding ground for mould or bacteria.
- No dirt-attracting residue left behind after the clean, so carpets and upholstery stay cleaner for longer.